**Appendix 1:** Correlation Matrix.

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Items | Doc\_sat1 | Doc\_sat2 | Doc\_sat3 | Doc\_sat4 | Doc\_sat5 | Doc\_sat6 | Doc\_sat7 | Doc\_sat8 | Doc\_sat9 | Doc\_sat10 |
| Doc\_sat1 | 1.00 | .752 | .664 | .678 | .495 | .577 | .669 | .503 | .495 | .338 |
| Doc\_sat2 | .752 | 1.00 | .595 | .740 | .490 | .684 | .571 | .558 | .609 | .362 |
| Doc\_sat3 | .664 | .595 | 1.00 | .622 | .391 | .584 | .471 | .507 | .562 | .238 |
| Doc\_sat4 | .678 | .740 | .622 | 1.00 | .412 | .643 | .490 | .510 | .575 | .272 |
| Doc\_sat5 | .495 | .490 | .391 | .412 | 1.000 | .565 | .595 | .417 | .417 | .333 |
| Doc\_sat6 | .577 | .684 | .584 | .643 | .565 | 1.000 | .584 | .535 | .616 | .325 |
| Doc\_sat7 | .669 | .571 | .471 | .490 | .595 | .584 | 1.000 | .375 | .414 | .374 |
| Doc\_sat8 | .503 | .558 | .507 | .510 | .417 | .535 | .375 | 1.000 | .571 | .194 |
| Doc\_sat9 | .478 | .604 | .561 | .575 | .417 | .616 | .414 | .571 | 1.000 | .292 |
| Doc\_sat10 | .338 | .362 | .238 | .272 | .333 | .325 | .374 | .194 | .292 | 1.000 |

**Appendix 2:** Scree Plot.

